



Provider FAQs

Ohio Medicaid Managed Care Plan COVID-19 Vaccination Member Gift Card Program

What is the COVID-19 Member Gift Card Program?

The Ohio Medicaid Managed Care and MyCare Member Gift Card Program offers a \$100 gift card to members who get their initial COVID-19 vaccine (Pfizer or Moderna) or Johnson & Johnson vaccine. The gift card program is available for the following members:

- Must be currently eligible for and enrolled in one of the five Ohio Medicaid Managed Care Plans or Ohio MyCare plans
- 12 years of age or older
- Receive the vaccination between August 23, 2021 and December 31, 2021
- Have not yet had a COVID-19 vaccine

Are members with Medicaid as secondary eligible to receive the gift card?

Members who are eligible for Medicaid Managed Care or MyCare and present their current member ID card are eligible to receive the benefit. If they are a D-SNP member, they are not eligible for the member gift card.

Can the COVID-19 vaccine be given with the flu vaccine?

Yes, the COVID-19 vaccine and flu vaccines can be given at the same time. Specific information for providers about giving a COVID-19 vaccine and flu vaccine at the same time is available in the [2021-2022 Centers for Disease Control and Prevention \(CDC\) FAQs](#).

FOR OFFICES PARTICIPATING IN THE MEMBER GIFT CARD PROGRAM AND HANDING OUT GIFT CARDS IN OFFICES ONLY:

Should I give a member gift card if they say they had their vaccination on a previous day or at a different office/event?

If providers are administering the vaccine in office and participating in the member gift card program, the provider staff should only give the gift card on the day they administer the vaccination, if they have the gift card available. In all other situations, members should be given the voucher/flier to follow their specific plan's gift card process. If there is no voucher/flier to give, members should be referred to their plan's Member Services department. Providers can also access the [flier](#) and give to members.

How do I know if a member has received a COVID-19 vaccination?

Providers offering the COVID-19 vaccination can check the Ohio Department of Health's state immunization registry (ImpactSIIS) to validate if a member has received a vaccine. We recommend checking your office EMRs to validate as well. Providers are encouraged to bill for vaccine administration which is required for the COVID-19 Enhanced Reimbursement Program for providers (contact your MCP point of contact for more information).



Aetna
Provider Services
1-855-364-0974

Buckeye Health Plan
Provider Services
1-866-296-8731

CareSource
Provider Services
1-800-488-0134

Molina Healthcare
Provider Services
1-855-322-4079

Paramount Advantage
Provider Services
1-800-891-2542

United Healthcare
Provider Services
1-800-600-9007

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